

**GOVERNMENT OF WEST BENGAL**  
**DEPARTMENT OF PERSONNEL & ADMINISTRATIVE REFORMS**  
**(E-GOVERNANCE CELL)**  
**5, COUNCIL HOUSE STREET (3RD FLOOR), KOLKATA -700001**

**No. 185-P&AR/IT-03/2017**

**Date: 12.10. 2020**

**NOTIFICATION**

West Bengal has been the pioneer State in providing digital and online services to its citizens even at the grass root level. In order to make these services available to every citizen at no cost, the state government has set up Bangla Sahayata Kendras (BSK) all over the state. These Kendras will be within the reach of people in rural as well as urban areas. The entire project of BSK is funded by the state government and no fee will be required to be paid for availing of the online services or for getting any information from government departments.

In view of the above, the resolution of IT & E Department issued vide no.284/1(96)-JS(IT)/IT/P/40/2007 (Vol-XII) Dated 03/11/2015 & order issued vide no 59-P&AR&e-Gov/IT-03/2017 dated 15.2.2018 of PAR & e-Governance Department stand cancelled and the authorization of CSC-SPV to collect & remit GST to the concerned authorities is revoked.

Accordingly, the Government of West Bengal will render all its public and para-statal services through the BSKs henceforth and no service shall be rendered through Common Service Centres (CSCs) / Tathya Mitra Kendras (TMKs) from now onwards.

This order shall take immediate effect.



Additional Chief Secretary to  
the Government of West Bengal

**No. 185/1(83) -P&AR/IT-03/2017**

**Date: 12.10. 2020**

Copy forwarded for kind information and necessary action to-

- 1) The PAG (A&E), West Bengal, Treasury Building , Kolkata-700001
- 2) The Additional Chief Secretary/ Principal Secretary/ Secretary, \_\_\_\_\_ Deptt.
- 3) The Principal Secretary to the Hon'ble Chief Minister, Govt of West Bengal
- 4) The State Informatics Officer, NIC, WBSC, Vidyuit Bhavan, Kolkata-700091
- 5) OSD to Hon'ble MOS , P&AR Department
- 6) The District Magistrate (All) , West Bengal.
- 7) MD, WBEIDC, Kolkata- 700091
- 8) The Assistant Secretary , Industry, Commerce & Enterprise for necessary gazette publication
- 9) The CEO, Webel Technology Ltd.
- 10) The Principal Consultant , State e-Governance Mission Team , West Bengal
- 11) The Dy General Manager , M/s CMC Ltd. 28, Camac Street, Kolkata-17
- 12) Sr PA to the Chief Secretary , Govt. of West Bengal

  
Special Secretary to

the Government of West Bengal