

GOVERNMENT OF WEST BENGAL
Department of Personnel & Administrative Reforms
Establishment Cell
Nabanna, 7th Floor
325, Sarat Chatterjee Road, Howrah - 711 102
Email ID : estt.706@gmail.com
Phone No. (033) 22535327

No. 1076 - PAR-11099/18/2020-ESTT CELL-Dept. of PAR


Dt : 19.09.2023

NOTICE

e-Quotations are invited from reputed and bonafide agencies for Comprehensive Annual Maintenance of IT infrastructural Set up for the P&AR Department, Government of West Bengal through Government of West Bengal e-Tender portal : <https://wbtenders.gov.in>.

Tender Reference No. : 1070 PAR 11099/18/2020 EC Dept of PAR (2ND CALL)
Tender I.D : 2023_PARGD_572138_1
Tender Publishing Date : 19.09.2023
Bid Submission End Date : 03.10.2023 up to 12:00 P.M

For details please refer to the website mentioned above.

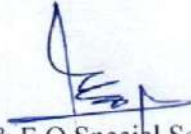

O.S.D & E.O Special Secretary
to the Government of West Bengal

No. 1076/1(5)-PAR-11099/18/2020-ESTT CELL-Dept. of PAR

Dt: 19.09.2023

Copy forwarded for information & necessary action to :

1. The Sr. P.S to the Additional Chief Secretary, P&AR Department;
2. The Nodal Officer, P&AR Department, e-Procurement system, Govt. of West Bengal ;
3. The Deputy Secretary, I.T Cell of this Department for uploading the Notice along with the e-N.I.Q in the departmental website (copy enclosed);
4. The Registrar, P&A.R Department
For displaying in the Department's Notice Board along with the e-N.I.Q (copy enclosed);
5. Guard file for records.


O.S.D & E.O Special Secretary
to the Government of West Bengal

Government of West Bengal
Department of Personnel & Administrative Reforms
7th Floor, Nabanna ,
325, Sarat Chatterjee Road
Howrah-711 102

No. 1070 -PAR-11099/18/2020-ESTT Cell-Dept of PAR

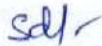
Dt. 18.09.2023

e-Notice Inviting Quotation (2nd Call)

e-Quotations are hereby invited by the Department of Personnel And Administrative Reforms, Government of West Bengal, 7th Floor, Nabanna, Howrah from the reputed and bonafide agencies for Annual Maintenance of IT Infrastructural Set up for this Department for the period of 1 (One) Year as per Schedule given below. Prescribed quotation forms along with the detailed terms and conditions for the Quotation can be downloaded from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate.

Name of the Work	Last date & time of submission of Bid	Earnest Money Deposit	Date & Time of Opening of Bid
Comprehensive Annual Maintenance of IT infrastructural set up for P&AR Department.	03rd October, 2023 up to 12 PM	Rs.10,000/-	05th October, 2023 at 12 PM

The e-Quotations duly filled in all respect should be submitted online to the website stated above before the prescribed date and time.


O.S.D & E.O Special Secretary
Deptt. of Personnel & Administrative Reforms

No. 1070/1(3) -PAR-11099/18/2020-ESTT Cell-Dept of PAR

Dt. 18.09.2023

Copy forwarded for information and necessary action to :-

- i) Nodal Officer, P&AR Department, e-Procurement system, Govt. of W.B.
- ii) The Deputy Secretary, I.T Cell of this Department for uploading the Notice with Annexures in the departmental website.
- iii) The Registrar of this department –
for displaying in the department's Notice Board.


O.S.D & E.O Special Secretary
Deptt. of Personnel & Administrative Reforms

Government of West Bengal
Personnel & Administrative Reforms Department
7th Floor, Nabanna ,325, Sarat Chatterjee Road
Howrah-711 102

Dt. 18.09.2023

No. 1070 -PAR-11099/18/2020-ESTT Cell-Dept of PAR

e-Notice Inviting Quotation (2nd Call)

1. e-Quotations are invited from reputed and bonafide agencies for Comprehensive Annual Maintenance of IT infrastructural Set up for the P&AR Department, Government of West Bengal, located at the State secretariat at Nabanna & Upanna Howrah , Writers' Buildings, Kolkata and at 5, Council House Street, Kolkata and such other places to be informed from time to time.

2. The interested bidders may download the relevant documents from the website **<https://wbenders.gov.in>** directly with the help of Digital Signature Certificate.

3. Scope of Work:-

3.1 DESKTOP MANAGEMENT & SERVICES :-

- 3.1.1 Installation / Re-installation of Operating System, Application Software, Antivirus etc. as per requirement.
- 3.1.2 Regular trouble shooting.
- 3.1.3 Preventive maintenance on Quarterly basis.
- 3.1.4 Comprehensive Maintenance of hardware (existing UPS, Printer, Scanner) with spare parts, not under the scope of warranty.
- 3.1.5 For PC s under warranty relevant call log in with **respective OEM service** providers and Necessary Follow ups with them for getting the job done on a day to day basis.
- 3.1.6 Patch & Software update.

3.2 SERVER MANAGEMENT :-

- 3.2.1 Install, configure & upgrade O.S.
- 3.2.2 System Startup, shutdown, maintain uptime.
- 3.2.3 Monitoring CPU utilization, disk space usage etc.
- 3.2.4 User administration- Creation, Deletion.
- 3.2.5 Apply patches & bug fixing.
- 3.2.6 Weekly, Monthly, Quarterly Uptime report generation.
- 3.2.7 Comprehensive Maintenance of the existing **Servers which are not under the scope of OEM warranty or any third party warranty.** For Servers under warranty relevant call log in with **respective OEM service providers** and necessary follow ups with them for getting the job done or escalating the status with the authority on **day to day** basis.

3.3 OTHER SERVICE MANAGEMENT :-

- 3.3.1 Install / Re-install any type of driver/application/ Operating System software.
- 3.3.2 Comprehensive Maintenance with spare parts of the existing **UPS/Printer/Scanner** & Other computer related accessories etc. **not under the scope of warranty.**
- 3.3.3 The equipment whose **warranty expires during the AMC period** will automatically be **covered under comprehensive maintenance for the entire period.**
- 3.3.4 Backup/Restore maintenance (Bidder should produce backup maintenance plan at the time of submission of Bid).

4. The Eligibility Criteria:-

4.1. The bidders must be incorporated under **Indian Companies Act 1956** and/or **Indian Partnership Act, 1932** and **must possess valid Trade License & Professional Tax Enlistment in West Bengal or, any other states of India.** Documentary evidence of above must be enclosed. **Consortium in any form is not allowed.**

4.2. The Agency / any of its Directors / Partners etc. should have not been blacklisted by any Govt. / Semi Govt. Organizations / Departments or have not been convicted for any offence by any court of law as on date.

*** Affidavit on stamp paper of Rs.100/- purchased in West Bengal must be enclosed.**

4.3. Earnest Money Deposit of Rs10,000/- (Rupees Ten Thousand) only to be deposited **Online** through e-Tender portal only by Net Banking/NEFT/RTGS. Intending Bidder will get the Beneficiary details from e-Tender portal with the help of Digital Signature Certificate and may transfer the EMD from their respective Bank as per the Beneficiary name & Account no., Amount, Beneficiary Bank name (ICICI Bank), IFSC Code & e-Proc Ref. No.

Intending Bidder who wants to transfer EMD through NEFT/RTGS must read the instruction of the challan generated from e-Procurement site. Bidders are also advised to submit EMD of their Bid, at least 3 working days before the bid submission closing date as it requires time for processing of payment of EMD.

The Bid shall be rejected if; the EMD is not furnished or is furnished in any other form than that of specified in the e-NIQ, will not be accepted and Bid shall be deemed to be cancelled without valid deposit. **Exemption from deposition of EMD shall not be allowed under any circumstances.**

4.4. The Minimum Average Annual Turnover (including computer hardware & maintenance during the last three financial year i.e **2020-21, 2021-22, 2022-23**, should be **Rs 5 Lakh (Five Lakh) only.** Loss making Firms/Agencies need not to apply. **Audited Profit & Loss Accounts and Balance Sheet for the last three (3) financial years** are to be uploaded.

4.5. The Bidding Company must be having at least 10 (Ten) employees on its Roll and must follow Minimum wages Act.

4.6. The bidders must have valid **PAN, GST, Service Tax.** Documentary evidence of above must be uploaded.

4.7. Must have experience of providing Annual Maintenance of IT infrastructure in Government/ Government U.T(P.S.U) organizations for **at least 1(one) year of the last 5 years.** Scanned copy of the relevant document must be uploaded with the bid.

4.8. Price quoted in the bid must be inclusive of all taxes and charges. No additional amount shall be paid over and above the price accepted.

4.9. The bidder must have registered set up at **Kolkata or its suburbs.**

4.10. The comprehensive maintenance shall be carried out primarily at the **premises of the P & AR Department during office hours.** In case, the bidder feels that the equipment cannot be repaired on-site, they will carry the defective equipment with the consent of officials after giving due receipt of the equipment and deliver back the repaired equipment **at their own cost and risk.**

4.11 The second party must depute at least one whole time service engineer along with his leave substitute at P&AR department on normal working hours from Monday to Friday to attend the complaints in regard to the equipment stated above in P&AR department or in any offices under the administrative control of the **P& AR Department** and in the event of failure to do so penalty against the Agency will be imposed by the Department.

The technical person(s) will register the complaint register with date and time and record the time of clearing fault with satisfactory report signed by the concerned officer of the section. **This complaint register must be produced at the time of issuance of the work completion certificate.**

4.12. The second party shall attend calls from the Office of the Chief Secretary and office of the Under Secretary even beyond office hours on an emergency basis and in the event of failure to do so, penalty against the Agency will be imposed by the Department.

4.13. If the department is not satisfied with the work of any particular service engineer, the service provider must change the person concerned.

5. General Terms & Conditions:-

5.1. Bids received would be opened in two sessions one for EMD and Technical Bid (online) and the other for the Financial Bid (online). The EMD will be opened first during opening of the Bid. Bidders whose inputs in Technical Bid are found to be matching or exceeding the qualification requirement will be eligible for the Financial Bid. Ambiguous offers or if any alterations found in the Bid document shall be summarily rejected.

5.2. The Department reserves the right to amend or withdraw any of the terms and conditions contained in the notice or to accept or reject any or all the bids without assigning any reason whatsoever and the decision of the department in this regard shall be final and binding on all.

5.3. Any evidence of unfair practice, including overcharging, price fixing, etc. as defined in various statutes, will automatically disqualify the parties. Repeated occurrence of such evidence of above bidders may also be viewed seriously by the authority and penal measures as deemed fit would be imposed on such bidders.

5.4. The second party shall not assign this agreement or any part, there of or any benefit there under without the written consent of the first party to another party.

5.5. In case of any breach of contract, Authority may also proceed to get work completed by any other means including through other agencies.

***The excess expenditure, if any, due to such a step would be recoverable from the unpaid bills/security deposit of the bidders.** This is without prejudice to any other measure the authority may take, including blacklisting of the contractor and/or forfeiture of earnest money.

5.6. Conditional or incomplete Bid will not be accepted.

5.7 The bidder, whose bid will be accepted, will be informed through a **'Letter of Acceptance'.** The successful bidder will then have to enter into an agreement with the department. In case of same rates quoted by more than one bidder, the decision of the Tender Inviting Authority would be final and binding.

5.8. The period of AMC will initially be for one (1) year.

The terms may be extended up to a period of 6(Six) months on mutual agreement between the successful agency and the Department regarding value and other terms and conditions of AMC also on the successful performance of the accepted bidder.

In the event of a bid validity extension for 6 months in normal condition, proposal being given by the department, it is up to the bidder to accept the same or not. However, the bidder will have no right to change its price bid if a bid validity extension offer has been accepted by them.

5.9. The bidder shall be allowed to inspect the material assets covered under the given scope of work before submission of bid. It will be presumed that the bidders have offered their price after review of the entire position and knowing fully about the assets to be covered under AMC, which may increase during the period under contract due to purchase of new assets and expiry of warranty of assets during the period. No price escalation request shall be allowed after placement of work order.

5.10. Loss & Damage: - Cost of all loss (es) and damage(s) caused to the Government's assets and goods due to contractor's negligence shall be recovered from the contractor's bill or the contractor may be asked to replace the damaged assets/goods with new ones entirely on his own cost.

5.11. Any act on the part of the bidder to influence any person in the department will be cause for rejection.

6. **Security Deposit:-** The successful bidder has to deposit Rs.10,000/- as security deposit only in the form of Bank Guarantee.

* No interest will be paid on the Security Deposit for the selected bidder.

7. **Review of Contract:-**

* The performance of the contractor shall be reviewed in **every quarter** and if the performance is not found satisfactory, the contract will be terminated by giving on 15 days' Notice.

8. Bids shall remain valid for a period not less than **90 (Ninety) days from the last date of submission of bid.** If the bidder withdraws the bid during the period of bid validity, the earnest money as deposited will be forfeited forthwith without assigning any reason thereof.

9. **Payment Terms:-**

(i) The comprehensive maintenance charges shall be payable to the second party on monthly basis. For this purpose the second party will have to submit bill in the name of **First party.**

(ii) Enhancement or decrease in taxes, duties and prices of the components etc. will not affect the AMC rates during the entire period of AMC, no difference shall be paid or claimed as a result of the above.

10. **Arbitration:** -In the event of any question, disputes or differences arising between the parties relating to the interpretation and application these provisions of this agreement such disputes or differences shall be referred to the Additional Chief Secretary/Principal Secretary/ Secretary, P&AR Department .

* The decision of the arbitration to the agreement in this regard shall be final and binding upon both the parties.

**The party shall continue to perform their obligations under this Agreement during the Arbitration Proceedings.

11. Jurisdiction: - The Courts at Calcutta shall have the exclusive jurisdiction in cases of any dispute on any account arising between the parties.

12. Schedule of Dates :-

Sl. No.	Particulars	Date & Time
1.	Date of uploading N.I.Q & other documents (online) (Publishing date)	19.09.2023
2.	Documents download start Date (online)	19.09.2023 after 6:55 P.M
3.	Bid submission start Date (online)	19.09.2023 after 6:55 P.M
4.	Bid submission closing Date (online)	03.10.2023 up to 12:00 P.M
5.	Pre-Bid Meeting Date, Time & Place	26.09.2023 from 12:00 P.M to 02:00 P.M (Personnel & Administrative Reforms Department, Nabanna, 7 th Floor) Telephone- (033) 2253-5327 Mail ID- estt.706@gmail.com
6.	Bid opening date for Technical proposals (online)	05.10.2023 at 12:00 P.M
7.	Date for opening of Financial proposal (online)	To be notified later

13. Submission of bid :-

Bids are to be submitted through online to the website stated above in two folders, one in Technical proposal & other is Financial proposal before the prescribed Date & Time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly digitally signed.

13.1 TECHNICAL PROPOSAL :

The Technical proposal should contain scanned copies of the following in two covers (folders)

(a) Statutory Cover:

- ANNEXURE-I containing the copies of supporting documents needed to be submitted along with the bids mentioned in clause.
- Covering letter as per the given format in Annexure-II letter-head of the bidder duly signed and stamped at the appropriate place with the appropriate signing authority.
- A letter of Authorization in letter head as per Annexure-III to the representative of the bidder who is authorized to sign the bid document.

(iv) Annexure-IV needed to be submitted after duly signed and stamped.

(v) Earnest Money as prescribed in the e-NIQ.

(vi) e-NIQ, other important documents should be downloaded properly and uploaded the same duly signed and stamped in each page.

(b) Non-Statutory Cover:

The documents should be arranged in the following manner -

Sl. No.	Category Name	Sub-category description	Detail(s)
A.	Certificate(s)	A1. Certificates	GST Registration Certificate & Acknowledgement PAN Latest P. Tax Challan Latest I.T Receipt
B.	Company Details	B1. Company Details	Proprietorship Firm (Trade License) Partnership Firm (Partnership deed, Trade License) Ltd. Company (Incorporation Certificate, Trade License) Society (Society Registration copy, Trade License)
C.	Credentials (3 years but not before 2016)	C1. Credential 1	Work Order
		C2. Credential 2	Job Completion Certificate
D.	Financial Info		Balance Sheet and Audited Profit & Loss Statements for last 3 Financial years

Failure of submission of any of the above mentioned documents will render the Bid liable to be rejected for both Statutory & Non-Statutory cover.

13.2 FINANCIAL PROPOSAL :

The financial proposal should contain the following documents in one cover (folder) i.e; Bill of Quantities (BOQ). The Bidder is to quote the rate (inclusive of all taxes as applicable) online through Computer in the space marked for quoting rate in the BOQ . Only downloaded copies of the above documents are to be uploaded virus scanned and digitally signed by the Bidder. The format of the excel file should not be changed by the bidder in any condition, otherwise the Financial Bid can not be uploaded/processed in e-Procurement system.

*** Bidders have to submit all the rates for the items mentioned in the BOQ. The L1 Bidder will be selected on the basis of aggregate value in respect of item numbers mentioned in the BOQ.**

Hard Copy of Technical Bid & Financial Bid will not be accepted.

13.3 Evaluation of Tender :

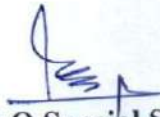
Evaluation of Tender will be done by a committee and selection of successful bidder will be done by the Additional Chief Secretary, Personnel & Administrative Reforms Department on the basis of the recommendation of the committee after considering all aspects.

The evaluation of the Technical Bid will be carried out in the following manner :

- i) Technical Bids of only the pre qualified Bidders will be opened for evaluation.
- ii) The Bidder's credentials and certificates will be evaluated as per requirements specified in the e-NIQ.

13.4 Method of Awards :

The contract will be awarded to the L1 Agency. In case the financial bid of more than one agency is same as L1, then the work will be awarded to the Agency as per satisfaction of Tender Inviting Authority on the basis of experience and Annual Turnover of the Agency.



**O.S.D & E.O Special Secretary
Deptt. of Personnel & Administrative Reforms**

ANNEXURE-I

CHECK-LIST (SUMMARY OF COMPLIANCE TO REQUIREMENT OF TENDER)

Sl.No.	Description of requirement	Yes/No	Page No.
1.	Copies of Balance Sheet and Audited Profit & Loss Accounts statements for the last 3 Financial years (2020-21, 2021-22, 2022-23) :-		
2.	Copy of Registration certificate/Allotment letter of service Tax Number :-		
3.	Copy of Registration certificate/Allotment letter PAN from Income Tax Department :-		
4.	Deposition of Rs 10,000/- as EMD:-		
5.	List of Arbitration case/cases (if applicable) (Do not leave it blank. If there is no such case, write " <u>Not Applicable</u> ").:-		
6.	Acceptance of terms and conditions attached. Each page of terms and conditions to be duly signed as token of acceptance and submitted as part of Bid document. :-		
7.	Copy of last income tax return :-		
8.	Undertaking by the bidder to the effect that there is no police case pending against the proprietor/firm/parties relating to previous service contracts :-		
9.	(Office address at Kolkata or its suburbs in State of West Bengal) :-		
10.	Copy of experience certificate of providing AMC of IT infrastructure in Govt. / Govt. U.T. (P.S.U.) for 1 (one) year of last 5 years :-		

(Seal & Signature of the bidder with date)

ANNEXURE-II

Ref No

Date:-

To,
The O.S.D & E/o Special Secretary (Establishment)
Personnel & Administrative Reforms Department, Government of West Bengal
7th Floor, Nabanna, 325, Sarat Chatterjee Road, Howrah- 711 102.

Subject: - Annual Maintenance Contract of IT Infrastructural Set-up for the
Personnel & Administrative Reforms Department, Government of West Bengal at
Nabanna, Upanna, Writers' Buildings & 5, Council House Street in Kolkata.

Sir,

With respect to the above mentioned subject please find our bid offer. We do accept all the terms and conditions of the tender document. As a token of our acceptance we have annexed the tender documents duly signed and stamped on all pages.

Annexed along all the following documents in relation to our eligibility criteria along with copy of PAN/VAT/GST/Service Tax etc .

- (i)
- (ii)
- (iii)
- (iv)
- (v)
- (vi)

If at any point of time we deviate from the tender terms and conditions, the department reserves the right to cancel our bid.

Thanking you,

Yours sincerely,

ANNEXURE-III

Letter of Authorization

To,
The O.S.D & E/o Special Secretary (Establishment),
Personnel & Administrative Reforms
Department, Government of West
Bengal
7th Floor, Nabanna,
325, Sarat
Chatterjee Road,
Howrah- 711 102

Subject: - Annual Maintenance Contract of IT Infrastructural Set-up for the Personnel & Administrative Reforms Department, Government of West Bengal at Nabanna, Upanna, Writers' Buildings & 5, Council House Street in Kolkata.

Sir,

We hereby authorize _____ (Name) _____ (Designation) to

represent our company and sign the bid document, submit necessary documents, conduct negotiation etc. on behalf of the company with respect to the tender.

All the declarations given by him/her will be binding on the company.

The signature of _____ is attested here below.

Thanking you,

Yours sincerely,

For (Company Name)
Director/Constituted attorney

Signature of the Authorized Person

(Attested By)

ANNEXURE-IV

LIST OF COMPUTERS WITH ACCESSORIES AND NETWORK COMPONENTS OF P&AR DEPARTMENT

SL NO.	Item Description	Total Quantity
1.	Desktop PC with Monitor	207
2.	All in one Desktop PC	2
3	Server	1
4.	Laser Printer (Monochrome & Colour)	92
5.	Laser Printer Multi-Functional (Monochrome & Colour)	42
6.	Scanner	14
7.	Laptop	7

(a) I/We do hereby certify that my firm / agency / company is not black listed by any Government Department / Organization as on date.

(b) I/We do hereby certify that neither this firm / company / Agency nor any other entity with which the undersigned / any of the partners /directors are / have been associated nor the said individually have ever been convicted for any offence by any court of law as on date.

(c) I/We do hereby certify that the Commission has not terminated /cancelled any agreement with this firm / agency / company or any other entity with which the undersigned / any of the partners /directors are / have been associated, within last 5 (five) Financial Years i.e; 2018-19, 2019-20, 2020-21, 2021-22, 2022-23.

(d) I / We hereby certify that I / We have not tampered the tender document downloaded from the website <https://wbtenders.gov.in> (Please strike off (a) or (b) or (c) whichever is not applicable for the Agency). This is to certify that I / We before signing this bid have carefully read the contents of the Tender Document and fully understood all the terms and conditions contained therein and undertake myself / ourselves to abide by the same. I certify that all information / facts given in the Annexure are fully correct and true. In case any information / facts found to be incorrect, misleading or factually wrong, Commission is empowered to take any decision/action, as deems fit.

Date :

Signature & Seal of Bidder

Place :

Name of Bidder

IMPORTANT INSTRUCTIONS

Instructions/Guidelines for Bidders for electronic submission of the Tender/Quotation online

1. Registration of the Bidder :

- Any Bidder willing to participate in the process of e-Tendering is required to log on to <https://wbtenders.gov.in> with User ID (a valid Email ID with Password) for enrolment and registration. The Bidder is to click on the link on the e-Tendering site as given on the web portal.
- The registration page will appear and the bidder is to fill up the details asked for basic organization information in that page.
- Upon submission of such detail, registration will be done.

2. Obtaining Digital Signature Certificate (DSC) :

- Digital signature is not a digitized from signature rather an Identity proof of the Bidder, tendering electronically online. This may be used in the name of authorized representatives of the organization/firm. It is stored in and given as a USB e-Token.
- Class-II & Class-III Digital Signature Certificate can be procured from the approved certifying Authorities, Govt. of India on payment of requisite amount.
- The Bidder is again required to log on with the User ID & Password to register the Digital Signature Certificate (DSC) without which the Bidder can not participate in e-Tendering. Once registered this DSC can be used for participating in any e-Tender in future.

3. Uploading documents :

- The Bidder is to log on with the Digital Signature Certificate (DSC). e-Token password to upload scanned copies of various documents, as sought for in the NIT/NIQ. This can be saved, edited and even be deleted if necessary, by the Bidder.

4. Downloading Tender documents :

- By tender search (by value, by location, by classification) or from latest Tender, the bidder may download and view details of NIT/NIQ after clicking on serial number.
- After downloading documents and before submission of Tender/Quotation online, it is to be ensured that the documents have properly been filed and necessary documents have been uploaded, virus scanned and digitally signed.
- The EMD should be deposited **Online** through e-Tender portal only by Net Banking or by generating NEFT/RTGS Challan from the e-Tendering portal and after payment the scanned copy of the same is required to be uploaded in the e-Tendering system as per format of the e-Tender, virus scanned and digitally signed.

5. Technical Bid is to be submitted through e-Tendering system, using specified format.

6. Commercial Bid/Financial Bid is to be submitted only through the e-Tendering system, and hard copy of Technical Bid and Financial Bid will not be accepted.

7. It is also very much important that Bidders Familiarize themselves with the e-Tendering system well in advance of submission of Tender/Quotation as to avoid any doubts.